

## Secretaries' Week recognizes talents of a unique breed of professionals

How vital is the part that a secretary plays in the office structure? A slogan spotted on coffee mugs and bumper stickers pretty well sums it up: "If God had a secretary, he could have made the world by Thursday and taken a three-day weekend."

No one can argue that it is a rare breed of professional who can screen phone calls, schedule appointments, do the payroll, type up voluminous reports, maintain a filing system, play the role of office diplomat, plan an office party, or fill in as an interpreter—sometimes juggling many tasks at once—and stay calm.

In 1952, the United States Secretary of Commerce proclaimed a secretaries' week "to recognize the American secretary upon whose skills, loyalty, and efficiency the functions of business and government offices depend." The tradition has endured, and this year, National Secretaries' Week will be observed April 22-26.

At Gallaudet, President I. King Jordan and the President's Council will host a reception for secretaries on Wednesday, April 24, at Chapel Hall from 3-4:30 p.m. There will also be a workshop for secretaries on balancing work and home life, tentatively set for Tuesday, April 23, from 9 a.m. to noon, in the Ely Workshop Room 100.

Gallaudet currently has 146 secretaries. The average length of service for secretaries at the University is almost six years, and there are quite a few who have been here much longer. Holding the record among secretaries at Gallaudet is Jane Hessler, who works in the College of Arts and Sciences, and has been at Gallaudet for 26 years. She is followed by Pearl Hawkins, KDES, 24 years; Theresa

Tinch, KDES, 23 years; and Barbara McNamara, School of Management, 20 years.

Secretaries who have worked at the University between 15 and 20 years are: Mary Alter, Business Services, 19 years; Bettye Radden, Institutional Research, 18 years; Linda Barries, Public Relations, 17 years; Karen Kautz, Center for Studies in Education and Human Development, Agnes Muse, Counseling, Diana Webb, Student Health Services, and Jane Babbitt, Gallaudet Library, 16 years; and Karen Dickerson, Counseling, Yvonne Green, Computer Services, Peggy Kelly, Technical Studies, and Monica Payne, Audiology, 15 years.

"Without [secretaries], our jobs would surely be harder, less efficient, and far less pleasant," said Dr. Jordan. "National Secretaries' Week is a great opportunity for us to express our appreciation to the women and men who provide the foundation from which we work."

## Testimony given on ADA issues

Members of the deaf community turned out in large numbers recently to testify on communication issues at hearings conducted by the Department of Justice on proposed Americans With Disabilities Act (ADA) regulations. The hearings were held in Dallas, San Francisco, Chicago, and Washington, D.C., to get input on proposed regulations that will require state and local government services and public accommodations to be made accessible to people with disabilities.

The Department of Justice must  
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Gallaudet artist Charles Robertson depicts an average day in the life of a secretary.

## Gallaudet's pluses, minuses outlined

Gallaudet's programs and facilities have numerous strengths, but some areas within them need improvement, the chairwoman of a re-accreditation review team that was at the University March 31 to April 3 said during an exit interview.

The nine-member team from the Middle States Association of Colleges and Schools (MSA) visited Kendall Green and the Northwest Campus as part of a 10-year study to inspect programs, interview staff, faculty, and students, and scrutinize a self-study report prepared by the University examining how its goals are achieved among its various programs.

MSA, an arm of the Commission on Higher Education and the major accreditation body for schools of all grade levels in this region of the nation, looks at all aspects of a school's programs every 10 years and does a second, less extensive review five years later to ensure that the 10-year study's goals are being met.

The exit interview was attended by members of the President's Council, the Academic Affairs Management Team, and the University Council.

Dr. Norma Rees, president of California State University at Hayward and chairwoman of the MSA site visit team, said the University's strongest points included its planning for the future of the institution and its community. Gallaudet's new policy on communication, its philosophy to let campus units be independent by having flexibility and control over their own resources, the University's key position as a worldwide advocate for deaf people in education and research, its commitment to academic excellence, and its many programs offering on- and off-campus opportunities for students, were some of the strengths mentioned.

Rees also said that Gallaudet's library reflects a good collection of material, its computer system is strong, its resources are stable and growing, its finances are well managed, and its publications are attractive and informative.

Turning to the areas that Gallaudet needs to concentrate on improving, Rees said the team found that as important as the communication issue is, the University needs to give attention to other matters as well. For example, the team found that the University's mission statement needs a clearer focus to help Gallaudet bring its programs and activities in better line with its resources, and that perhaps the University is trying to do more than its resources will allow. The team also found after visiting the Northwest Campus that either more coordination needs to be made between the programs and activities of the two campuses or the Northwest Campus should be given more autonomy.

Beyond academic issues, Rees said the team found that some student services overlap, the language in the University's bylaws on sabbatical and tenure for faculty need to be clearer, admissions standards are ambiguous, and in some areas there is confusion over the delegation of responsibilities.

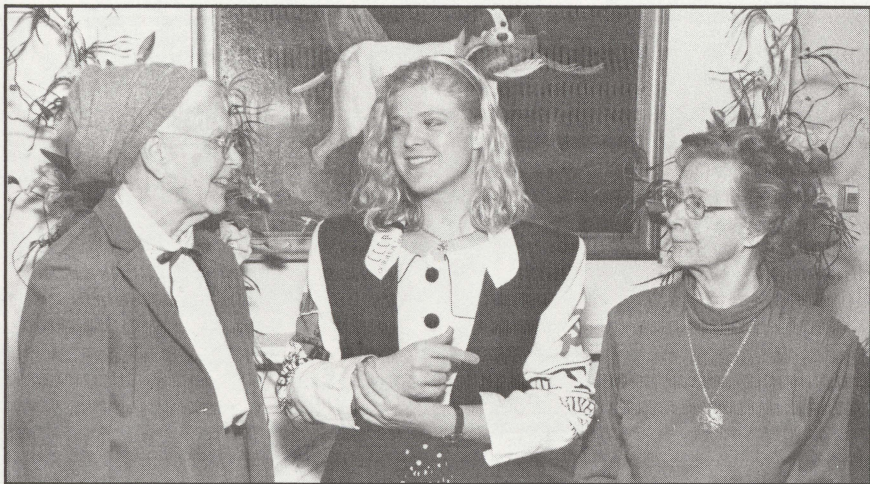
At the end of the interview, President I. King Jordan thanked the team for its efforts and said, "It appears you learned a lot about Gallaudet University in two and one-half days." Jordan added that the team's findings "are not a surprise to me, and I'm sure they are not a surprise to anyone in this room."

Rees said the committee will make its decision on reaccreditation when it meets in June.



Gallaudet University Alumni Association President Gerald "Bummy" Burstein (left) presents the 1991 Outstanding Young Alumnus Award to Gary Malkowski ('82), the first deaf person elected to Canada's Provincial Parliament in the Ontario Legislature and the featured speaker at the annual Charter Day Banquet and Awards Program, held April 6.





Harriet Thurston (right) and her sister, Guinevere Scott (left), congratulate Daniella Josberg, a Gallaudet senior from Sweden and the first recipient of the Harriet S. Thurston International Scholarship, which was set up through the Development Office to benefit an international student at the University each year.

## Announcements

The 5th Annual Congressional Charity Basketball Tournament will be held April 16 at 7 p.m. in the Field House, followed by a party in The Abbey. Tickets are \$5. Students from the University, MSSD, and KDES will be admitted free. Proceeds will go to the Frederick Schreiber Institute.

"Deaf Culture in South America, with Special Emphasis on Argentina" will be presented by Dr. Mariano Vera, Tuesday, April 16, at 4 p.m. in the Kendall School Auditorium. Dr. Vera's address, delivered in Spanish, will be interpreted into ASL and accompanied by slides. The presentation is co-sponsored by the Volunteer Program and the Department of Foreign Languages.

The Gallaudet University Awards Day, which has as its theme, "Recognizing the Community of Excellence," will be April 18 at 4 p.m. in Chapel Hall. A reception will follow.

A captioned showing of "Dances With Wolves" will be held at the AMC Union Station Theatres, 50 Massachusetts Ave. NW, Washington, DC, on Saturday, April 20, at 10:30 a.m. Tickets are \$10. Proceeds will go to Deaf-REACH and TRIPOD.



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### Editor

Todd Byrd

### Editorial Staff

Lynne McConnell  
Gayle Moore

### Contributor

Sy DuBow

### Photography Staff

Chun Louie  
Joan Schlub

### Typesetting

Julius Donovan



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The campus aging group will meet on Monday, April 22, from noon to 1 p.m. in the Ely Center Art Exhibit Room. A presentation, "Issues Related to Work and Retirement Among Older Adults with a Hearing Loss," will be given by Tim Armstrong, research associate with the Center for Assessment and Demographic Studies. For more information, call Debra Busacco, x3090.

The Gallaudet University Faculty Senate will meet Monday, April 22, from 3:33 to 6:03 p.m. in "Ole Jim." The University Faculty will meet Monday, April 29, from 4:36 to 6:26 p.m. in the Ely Multipurpose Room.

Gallaudet's Child Development Center will sponsor a brown-bag lunch workshop on April 24 from noon to 1 p.m. in EMG, Room 108. Dr. Carolyn Leonard, child psychologist for Montgomery County schools, will speak on "Managing Your Children's Behavior: The Good, The Bad, and The Ugly."

The Department of Linguistics and Interpreting is sponsoring a student forum April 24 and 25, noon to 1:30 p.m., in EMG, Room 113. Linguistics graduate students will speak on "Language Policy and Planning in the U.S. Deaf Community."

A memorial service for Leon Auerbach, who died March 18, will be held Friday, April 26, at 4 p.m. in Chapel Hall. A reception will follow.

Gallaudet's 4th Annual Flea Market will be held in Ely Center on Friday, April 26, 9 a.m.-7 p.m.

The District of Columbia Public Library, in cooperation with the Capital Library of the Southland Corporation (7-Eleven), will present "Night of a Thousand Stars: The Great American Read Aloud" on Wednesday, April 17, 7-8 p.m., at the Martin Luther King Memorial Library, 901 G St. NW. Celebrities who will read from their favorite books include actress Lynda Carter ("Wonder Woman"), columnist Art Buchwald, Washington Redskins players Art Monk and Charles Mann, and deaf actor and author Bernard Bragg. The event will be interpreted.

## Comments made on ADA proposals

*continued from page 1*

adopt regulations by July 26 to enforce the ADA, which was passed last July 26 but does not go into effect until 1992. The public has until April 22 to file written comments on the regulations.

In several areas, the proposed regulations provide clear and positive requirements that meet the ADA intent. However, the communication sections fall short, many deaf advocates feel.

During his testimony, Gallaudet University President I. King Jordan expressed concern that the regulations for public accommodations are not clear on when to provide auxiliary aids to assure effective communication for deaf people. Dr. Jordan said that the regulations leave the impression that notetaking will be effective in all but life-threatening situations, but he emphasized that there are many situations where notetaking will be ineffective.

In fact, the proposal for state and local government regulations recognizes the inadequacies of notetaking, particularly when the information being communicated is complex, covers a lengthy period of time, or when the deaf person is not skilled in spoken or written language. In these cases, a qualified interpreter is needed, and Jordan urged the Department of Justice to apply this standard to public accommodations.

Sy DuBow, legal director of the National Center for Law and the Deaf, a

group that played a key role in the passage of the ADA, supported Jordan's testimony. DuBow cited incidents of negative consequences deaf people have experienced when they have been denied effective communication. In one case, a deaf man meeting with his doctor for a consultation asked for an interpreter to be present, but the doctor assured him that he could lipread. The doctor told his patient that he had diabetes, but the deaf man didn't understand him and soon afterward experienced severe medical complications. DuBow said the example shows the necessity of giving primary consideration to a deaf person's choice of an auxiliary aid.

Several witnesses also testified about their frustrations in being denied effective communication, specifically, not having a qualified interpreter in situations such as courtroom proceedings, and in meeting with tax preparers and doctors.

Another area of concern to many of the people who testified at the hearings was that the proposed regulations on public accommodations assumes that the telephone relay system required by the ADA will be used in most public accommodation situations. However, testimony was given that many businesses are using audiotext and taped messages. The Department of Justice was urged to consider alternatives such as direct lines to overcome these problems.

## Classified Ads

**CLASSIFIED ADS** are printed free as a service to Gallaudet faculty and staff. They must be submitted in writing only to *On the Green*, MSSD, Room G-37, or E-mail LMMCCONNELL. Off-campus phone numbers must include an area code and whether the number is voice or TDD. Ads may be run for a maximum of two weeks, if requested and if space permits. Ads received April 15-19 will appear in the April 29 issue.

**WANTED:** Typewriters in good cond. for KDES classrooms to introduce students to keyboarding in preparation for TDD use. E-mail MEMCCOY.

**FOR SALE:** Franklin computer w/2 disk drives, Apple IIE compatible, lots of software (education and games), hookup to TV, \$300; 16-in. kids' bikes, 1 boy's, 1 girl's, \$25/each. Call Chun, x3113 (TDD), or (301) 659-1192 (V/TDD) eves.

**WANTED:** Word processing assignments; will do letters, papers, or projects. Call Mary, x5550 (TDD) days, (301) 937-6122 (TDD) eves., or E-mail MEMARTONE.

**FOR SALE:** Laptop computer, Toshiba 1200HB w/20MB hard drive, 2MB RAM, 720KB diskette drive, CGA compatible backlit LCD display, serial and printer ports, under 11 lbs., \$1,040; external 360KB floppy disk drive \$100; Call Jo Rackham, x5501 (V), x5502 (TDD), or Scott Rackham, (703) 448-5400 (V).

**FOR SALE:** Dining room set, \$350; kitchen set, \$40; bedroom set, \$100. Call Jackie, x3011.

**FOR SALE:** Round-trip airline ticket, D.C.-Chicago, leaving May 9, returning May 13, must sell before April 30, \$118. Call x5629, or E-mail TLEVINE.

**WANTED:** Roommate to share 3-BR townhouse in Annandale, Va., 20-min. from Kendall Green. Call Lynne Carter, x5160, (301) 589-3485, or E-mail ILCARTER.

**FOR SALE:** Tennis shorts, width 36-40, \$6; large electric fan, \$15; green armchairs, \$15/both; small and large bags, \$3-4. Call John, x5526, or E-mail IJMULHOLLAN.

**WANTED:** Mature Gallaudet graduate student w/experience as auto mechanic seeks work on cars; will do brake and electrical work, tune-ups, etc. Call Aldon Fruge, (301) 794-4785 (V/TDD).

**FOR SALE:** Refrigerator, 2.4 cu. ft.; 9-mo.-old Westinghouse AC; entertainment center w/compartments for TV, VCR, decoder, and more; assorted furniture; come see in New Carrollton, Md., owner moving, must sell; BO. Call (301) 577-0582 (TDD) M-F, 5:30-9 p.m.

**WANTED:** Loving home for deaf long-haired white cat, beautiful, very loving, has been altered, adoptive family must make donation to Society for the Prevention of Cruelty to Animals. Call Loraine, (301) 277-3697 (V) eves., or SPCA, (301) 599-7400 (V).

**FOR SALE:** '83 bike, new tires and brakes, \$130. Call Michelle by May 1, (202) 544-4692 (TDD), or E-mail 12HUNTER.

**FOR RENT:** Room w/private bath in spacious townhouse in Silver Spring, Md., beautiful view, CAC, fireplace, cable, W/D, DW, microwave, patio, and more amenities, free shuttle service to Wheaton Metro on red line, free clubhouse facilities, rent plus util., avail. June 1. Call Denise (301) 933-8055 (TDD) eves.

**WANTED:** Responsible male/female non-smokers to sublet master BR or small BR in furnished 3-BR Capitol Hill townhouse, CAC, parking, all amenities, avail. mid-May through Aug., \$375/mo. or \$300/mo., plus 1/2 util. Call Chris, x5410, (202) 543-2268 (V) eves., or E-mail DV\_KRENTZ.

**FOR SALE:** '90 Jeep Wrangler, like new, black w/tan top, cost \$15,000 new, sell for \$10,000. Call Daniela Josberg (202) 546-0622 (TDD/fax), E-mail 11DJOSBERG, or Campus Mail Box 828.

## Job Openings

**Some of the advertised positions may already be filled.** The list below includes only new staff and faculty openings and does not represent all jobs available. To get a recorded message describing the complete list, call x5358 or x5359 (TDD).

PROGRAM DEVELOPMENT SPECIALIST:  
National Academy  
INSTITUTIONAL RESEARCH ASSOCIATE:  
Institutional Research  
MARKETING PRODUCTION TECHNICIAN:  
College for Continuing Education

April 15, 1991